



February 26, 2020

IHA is hosting a webinar on Monday, March 30, from 10-11 a.m. for hospitals and health systems in Cook County to learn more about the Chicago and Cook County Flexible Housing Pool (FHP). This new social determinants of health (SDOH) program is centered on housing for chronically ill patients who are homeless and frequently utilize hospital services.

Brandi Calvert, FHP senior director for housing operations, will provide a program overview. Stacey Brown, coordinator of crisis triage, Advocate Illinois Masonic Medical Center, will provide participants with an overview of the hospital's experience managing chronically ill homeless patients and how Advocate's participation in the FHP provides new resources to more effectively serve these patients.

The FHP identifies frequent patients who are homeless, connects them to housing and tenancy supports, and ensures they are successfully linked to appropriate clinical and non-clinical services. When this program was implemented in California, participating hospitals experienced a 68% ED use reduction and a 77% inpatient use reduction for the target population.

This model unites funding from government, foundations, hospitals and managed care into one fund and one operational model, while assuring that hospitals that participate in the program will realize its benefits for both staff and patients. All Cook County hospitals are invited to become program investors and participants.

Please forward this memo to others in your organization who lead community health improvement, care coordination, discharge planning and social services.

To register for this webinar, please [click here](#).

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