



Date: November 10, 2026

Time: 1:00 PM

Webinar: 1-2:30 p.m.

Health System Registration

IHA offers a “Health System” registration to accommodate systems enrolling multiple hospitals and offsite offices. To register as a Health System, choose the “Health System” option when registering.

Registration Option (Registration Fee - per webinar)

IHA Member HOSPITAL Registration (\$195)

IHA Member HEALTH SYSTEM Registration (\$395)

Non-Member HOSPITAL Registration (\$395)

Non-Member HEALTH SYSTEM Registration (\$795)

Hospital Registration

Applies to a single hospital location. All internal units and departments at that location may participate under one registration.

Example: Hospital A selects Hospital Registration and provides access to its own departments only. Affiliates or other facilities may not use this registration.

Health System Registration

Applies to an entire health system, including corporate offices and all affiliated hospitals. All units and departments within the registered system may participate.

Example: Health System B selects Health System Registration and provides access to every affiliated hospital and its corporate teams.

Understanding frequently cited deficiencies can help hospital and health system leaders identify where their compliance efforts require the greatest attention. For Illinois acute care hospitals and critical access hospitals, infection prevention, patient rights, and nursing services are among the areas that continue to present compliance challenges.

This webinar will provide practical guidance for preventing deficiencies. You'll examine the compliance expectations behind frequently cited findings, learn how to keep current with changing regulations and guidance, and explore strategies for identifying and addressing compliance gaps before they result in deficiencies. The session will help hospital teams focus their compliance efforts and strengthen their ongoing regulatory and accreditation readiness.

At the conclusion of this program, participants will be able to:

- Identify the most frequently cited deficiencies in Illinois acute care hospitals.
- Outline practical strategies to address and prevent common deficiencies.
- Explain how hospital teams can stay current with evolving regulations and guidelines.

This program is designed for hospital leaders and staff responsible for patient rights, regulatory compliance, and patient safety. It will be especially relevant to:

- Hospital executives and administrative leaders, including CEOs, CMOs and CNOs
- Compliance, accreditation and regulatory affairs professionals
- Quality improvement and patient safety professionals
- Risk managers
- Emergency department and behavioral health leaders
- Healthcare attorneys and legal counsel
- Health information management professionals
- Clinical leaders and professionals, including physicians, nurses, pharmacists, social workers and dietitians

Nancy M. Ruzicka, BS, RPh, MBA, MJ, CHC
Owner, Ruzicka Healthcare Consulting

A recognized expert, Ruzicka focuses on state and federal rules, regulations, and interpretative guidelines. She provides consultation to individual client hospitals, nursing facilities, rural health clinics, physician offices and other Medicare-certified healthcare providers through onsite mock surveys, remote consultation and interpretation of Medicare Conditions of Participation. Ruzicka also provides education on federal regulations throughout the nation to multiple state hospital associations. She has served as content expert and editor for regulatory client hospital education for Lammico, a medical malpractice insurance company.

Ruzicka previously worked as the Compliance and Integrity Officer at MercyOne Des Moines Medical Center and Director of Regulatory Compliance at UnityPoint Health, Des Moines. She has more than 20 years of experience with the Iowa Department of Inspections and Appeals. While working for the State of Iowa, she surveyed hospitals, critical access hospitals, psychiatric hospitals, intermediate care facilities for developmentally disabled, nursing homes and other Medicare-certified entities. Ruzicka was responsible for updating state hospital licensing regulations, which had not been updated since the early 1970s.



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